



General Manager's Report:
Board Meeting – December 18, 2025

ACTIVITIES FOR THE MONTH

Customer Service Team Update

Meter Applications

As of December 1st, Seven potential customers were notified. We did lose a customer who requested ten meters due to selling property and one service was purchased. There are eight remaining meter applications on the list, and the list will end January 2026.

Angel Donations

Thanks to the generosity of our community, \$765.73 was donated to help neighbors who may be struggling with their water bills this month.

Field Team Update

With the recent temperature changes, our customer service lines are becoming more challenging to maintain due to freezing conditions.

The ideal main size for our system is 4" or larger, and a service line is typically connected to the main with a saddle and then to the meter. However, most of our mains are smaller, and in many cases, two customers share the same service line from the main.

The attached photos illustrate the difficulties our team faces when making repairs. Additionally, we've noticed inconsistencies in how the customer's side of the meter was installed. Please remember: customers should never need to access our meter box.



PRODUCTION REPORT

This report will include usage for the month of November 2025.

Pine

Total production for Pine: **4.168 million gallons**

Average per day: **139,6000 gallons**

Pine-Strawberry Water Improvement District		Month:	November	
			2025	
Map Label	Meter Read		Total Gallons Produced	Address
	Last Month	Current Month		
Pine Wells:				
BT-1	33,132,090	33,652,400	520,310	4754 N. Walnut Lane
BT-2	3,558,701	3,750,324	191,623	4754 N. Walnut Lane
CT	1,165,541	1,165,541	0	at Canyon Tanks
MRW1	18,523,346	18,969,635	446,289	3508 N Hwy 87
MRW2	38,637,072	39,256,591	619,519	3648 N Hwy 87
MRW3	2,218,350	4,908,159	2,689,809	3660 N Hwy 87
P-1	26,195,651	26,569,801	374,150	4703 Pine Creek Canyon Road
PW-2	5,007,658	5,070,841	63,183	4488 Chalet Drive
PW-3	17,453,951	17,672,694	218,743	5204 N. Trails End Drive
SH-1 new meter	1,340,961	1,340,961	0	in forest adjacent to SH Tank
SH-2	5,375,400	5,375,400	0	adjacent to the Magnolia Booster Building
SH-3	24,658,200	24,658,200	0	at end of Strawberry Hollow Drive; near lower gate
SH Intertie	0			at Strawberry Hollow Tank Site
		Total Produced - Pine District Wells:	5,123,626	
Pine Water Share Agreements:				
B (WSA)	53,545,000	53,546,100	1,100	4686 Willow Tree Lane (Bloom)
STWID1 (WSA)	14,507,849	14,961,351	453,502	Brookview Terrace pond/4754 N Walnut/aps Cimmeron Pines
		Total Produced - Pine WSA:	454,602	
Pine Water Transfer & Accounted-for:		Total Produced - Pine District Wells & WSA:	5,578,228	
Magnolia Water Line	87,587,000	88,907,000	(1,320,000)	From Pine to Strawberry (Deduct from Pine)
Magnolia Water Line	0		0	From Strawberry to Pine (Add to Pine)
STWID Master Meter	11,846,663	11,896,559	(49,896)	Near south entrance - Solitude Trail (Deduct from total of STWID1& 2)
Construction - Pine	2,198,442	2,199,017	(575)	
Fire Use - Pine				
USFS - Pine				
H2O Flush - Pine				
Leak Loss - Pine		39,000	(39,000)	
		Total Produced in Pine With Water Transfer & Accounted-for:	4,168,757	

Strawberry

Total production for Strawberry: **2.538 million gallons (September was 3.120 million gallons)**

Average per day: **84,600 gallons**

Total gallons: **6.799 million gallons**

Map Label	Meter Read		Total Gallons Produced	Address
	Last Month	Current Month		
Strawberry Wells:				
SV-1	202,953	437,377	234,424	8342 W Ralls Drive
SV-2	46,789,957	47,529,079	739,122	4889 N Rim View Loop
SR-5	1,097,185	1,097,335	150	4980 N Fuller Road
TF	10,747,246	10,767,850	20,604	9060 W Tomahawk Trail
		Total Produced - Strawberry District Wells:	994,300	
Strawberry Water Share Agreements:				
J1 (WSA)	40,229,000	40,418,600	189,600	5096 N Hwy 87 [Day-Johnson]
J2 (WSA)	8,632,466	8,633,163	697	5096 N Hwy 87 [Day-Johnson]
G (WSA)	29,576,420	29,612,940	36,520	101 Parkinson Drive [Gordon]
		Total Produced - Strawberry WSA:	226,817	
Strawberry Water Transfer & Accounted-for:		Total Produced - Strawberry District Wells & WSA:	1,221,117	
Magnolia Water Line	0		1,320,000	From Pine to Strawberry (Add to Strawberry)
Magnolia Water Line	0		0	From Strawberry to Pine (Deduct from Strawberry)
Construction - Strawberry	0	0	0	
Fire Use - Strawberry			0	
USFS - Strawberry			0	
H2O Flush - Strawberry			0	
Leak Loss - Strawberry		3000	(3000)	
		Total Produced in Strawberry With Water Transfer & Accounted-for:	2,538,117	
		Total System Well Production JUN:	6,799,345	
Water Loss		Total Production with Accounted for Water Loss	6,706,874	
STWID Master Meter:	49,896	Total sold gallons	3,991,546	
Total H2O Flush:	-	Total gallons unaccounted	2,715,328	
Total USFS:	-	percent unaccounted water	-40%	
Total Fire:	-			
Total Construction:	575			
Total Leak Loss:	42,000 *			
Total Accounted for Water Loss	92,471			
Customer Usage Data				
Residential				
Gallons Consumed	3,503,811			
Number Meters Read	3304	Average monthly usage per account	1,060.475	
		Avg daily usage per account	35.35	
Commercial				
Gallons Consumed	487,735			
Number Meters Read	68	Average monthly usage per account	7,172.574	
		Avg daily usage per account	239.09	
Zero Reads	746	Percent of total read	22%	

ONGOING PROJECTS

- Lead and Copper un-known service line project has begun. Findings are uploaded to 120water.
- Potholing for extended SV3 project.
- Assessment of well, booster and storage facilities is completed, and our inventory of assets will be updated.
- Pinecone Trails proposal is in the process for main replacement. We may have to consider replacement in-house.