



Pine Strawberry Water Improvement District
PO Box 134, Pine AZ 85544 928-476-4222
Rates and Fees Schedule FY2026-2027

Base Rates

APPROVED 5/28/2026

**Rate does not include water usage*

**Applicable sales taxes are added to the total amount of the monthly bill*

<u>Meter Size</u>	<u>Residential</u>	<u>Commercial</u>
5/8"	\$65.03	\$87.36
1"	\$85.00	\$151.12
1.5"	\$150.04	\$238.47
2"	\$281.18	\$281.19
3"	***	\$298.11

Commodity Tier Rates

**Rate is per 1000 gallons usage*

		<u>Residential</u>	<u>Commercial</u>
<u>Tier 1</u>	<u>0 - 3,000</u>	\$2.23	\$6.00
<u>Tier 2</u>	<u>3,001-5,000</u>	\$8.93	\$12.00
<u>Tier 3</u>	<u>5,001-10,000</u>	\$12.75	\$15.00
<u>Tier 4</u>	<u>10,001 +</u>	\$19.13	\$19.00

New Service Fees

**Hook Up Fee applies when service has never been established at a location*

<u>Meter Size</u>	<u>Lateral Fee</u>	<u>Hook Up Fee*</u>
5/8"	\$5,000.00	\$5,000.00
1"	\$5,150.00	\$5,500.00
1.5"	\$5,500.00	\$5,900.00
2"	At Cost	At Cost
3"	At Cost	At Cost

Other Residential and Commercial Fees

Security Deposit	\$150/\$200	Required for all customers: Primary account/Renters Account	
Account Establishment	\$100.00	All new and transferred customers	
Closed Acc./Re-Open Account	\$150.00	+ Base rate multiplied by months service was terminated up to 12 months	
Meter Bench Test	\$150.00	Customer request and meter is working accurately	
After-Hours Service	\$125.00	Per hour	
Meter Data Log	\$50.00	Requested by customer after 1-time courtesy log	
Turn Water On/Off	\$50.00	Non-emergency at customer request	
Non-Sufficient Funds	\$30.00	All returned payments	
HomeServe Protection	Residential	Commercial	
Water Loss	\$1.80	\$5.00	Automatically enrolled, option to opt out
Water Line	\$5.20	\$13.50	per month
Late Fee	\$10.00	+ 4% of total bill – Charged monthly on balance due until current	
Door Tag	\$20.00	Placement of door tag two weeks after late fee	
Shut-off and Lock	\$50.00	Shutoff for non-payment two weeks after door tag	
Pulled Meter Non-payment	\$100.00	Meter and account closed 60 days from initial late fee	
Lien Applied/Release	\$200.00	For Lien removal placed by PSWID for non-payment. Property owners only	
Water Theft	\$500.00	plus time and materials	
Customer Valve/Meter Damage		Fair market price plus labor	



Pine Strawberry Water Improvement District
PO Box 134, Pine AZ 85544 928-476-4222
Rates and Fees Schedule FY2026-2027

New Service Fee Policy

The New Service Fee includes:

- Service connection to the water main
- Service line to the new meter box
- Installation of a new water meter

Important Notes:

- If a water main is not within the service connection area, the District will provide up to 20 feet of extended main at no additional cost.
- If additional distance or development beyond the 20 feet is required, the customer must follow the District's Water Plan Improvement Checklist.

Delinquency Policy

If your water service has been locked due to delinquency, or if you are a new occupant, please note:

- You must open a water account within **two business days** after taking possession of the property.
- Removing a lock and turning on the water without authorization is a violation of policy and may result in additional fees and penalties.
- To avoid service issues or charges, please contact our office promptly to set up your account.

Special Request

1. Customer Request Submission

- Customer submits a formal request (online form, email, or in person).
- Required details usually include:
 - o Service address
 - o Reason for replacement or relocation
 - o Preferred location (for meter move)
 - o Contact information

2. Initial Review:

Customer Service or Field Office verifies:

- Account status (active, no outstanding balances)
- Completeness of request
- Any special conditions (e.g., easements, property access)

Special Request Jobs: Per hour \$415.00, minimum of 4 Hours \$1660.00, additional time \$415.00 Per hour.