October 2026

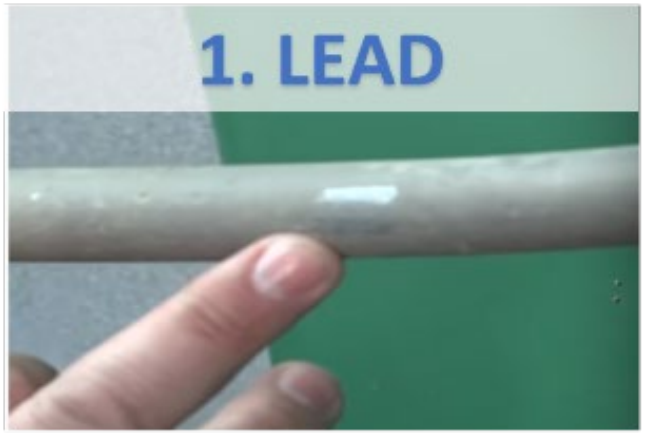
MANAGER REPORT

Monthly Report

- The General Manager’s Report provides the Board of Directors with background information regarding issues and projects that staff is working on and the timing and sequencing of some of those projects. The
- General Manager’s report is not intended to initiate a detailed discussion of an issue that could lead to future action by the Board, as this would not meet the open meeting rules. Should the Members of the Board have any questions regarding these items, I would be pleased to address them at the Board‘s convenience.
- **Water Quality**
- **Administration - Field**
- **Total Production**
- **Capital Improvement**

Water Quality

- Lead and Copper Pot Holing
  - 0 galvanized services Replacement
  - 2258 Verified Non Pb/Cu
  - 978 Unknown
- Pb/Cu Residential Report (3 yrs)
  - Completed 9/16/2026 Certified
- Bacteriological Samples
  - 9 Collected ~ Absent
- SV3 Well – Sampling Completed









Administration - Field

- A total of **117 service orders** were processed during the month and 1 main break.
- **New account setups declined significantly** compared to previous periods.
- **Backflow prevention reporting** continues, with responses received from **135 of 147** customers who were notified.
- Human Resources distributed information regarding the **Bookkeeper position** and is actively following up with qualified candidates.
- Field staff dedicated considerable time to relocating materials and equipment into the **new storage facility**. Inventory is currently being compiled and entered into the tracking system for Kristie.
- During operational downtime, staff have been verifying and updating customer account records to improve data accuracy.
- Name transfers have been completed for **40 of 47 accounts** previously registered to deceased customers, with remaining accounts under review.

Total Production

Consumption & Production Analysis

Note: Total production equals production less transfers out and Known water loss/Usage

Consumption Summary

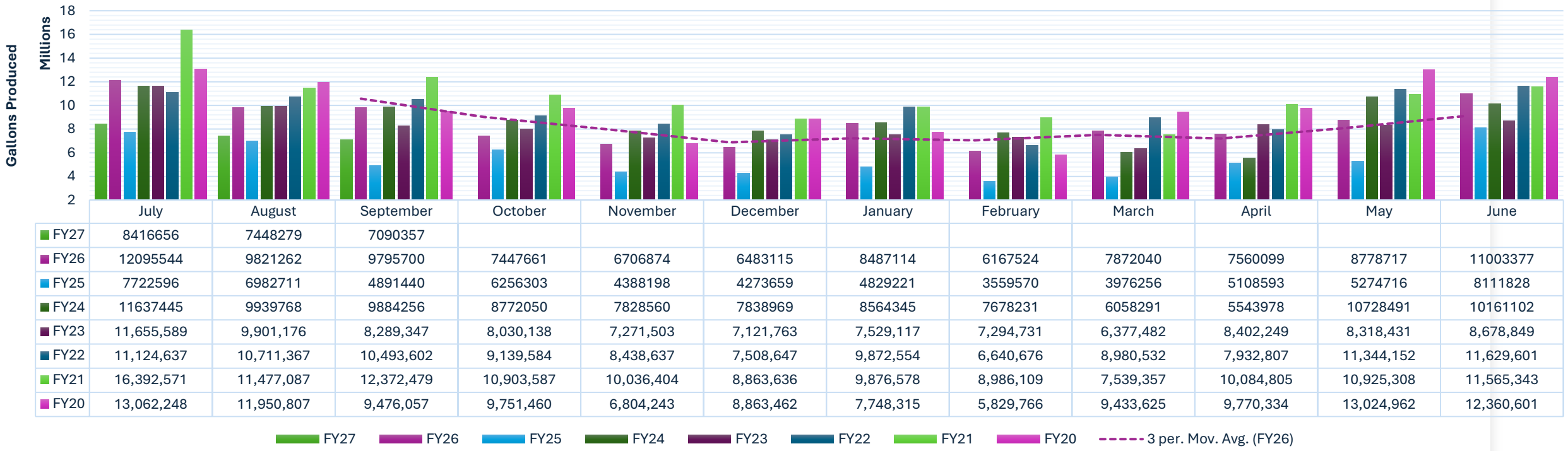
Total Gallons Consumed		6,961,077	
Total Revenue	$276,441.87		
Base Rate (unadj)	$228,975.95		
Tier Revenue	$47,465.92		
Total Meters Read	3,379	Percent of total	
Zero Usage	475	14%	
Gls 1-50	134	4%	
Gls 51-100	78	2%	
Total low usage	687	20%	

Production Summary

	PINE	STRAWBERRY
Total Gallons Pumped		8,904,333
Wells	6,616,904	1,692,204
WSA	386,005	365,117
Transfer Out	(1,471,834)	-
Transfer In	-	1,371,000
Known Loss/Usage	(10,963)	(44,100)
Total Production	5,520,112	3,384,221

	Known Water Loss/Usage	Fiscal Year		Calendar Year	
	Current Month	Year to Date	Average monthly	Year to Date	Average monthly
Percent	-22%	-22%	-22%	-24%	-25%
Gallons	1,943,256	29,123,391	9,707,797	78,992,262	8,776,918

Total Production



	July	August	September	October	November	December	January	February	March	April	May	June
FY27	8416656	7448279	7090357									
FY26	12095544	9821262	9795700	7447661	6706874	6483115	8487114	6167524	7872040	7560099	8778717	11003377
FY25	7722596	6982711	4891440	6256303	4388198	4273659	4829221	3559570	3976256	5108593	5274716	8111828
FY24	11637445	9939768	9884256	8772050	7828560	7838969	8564345	7678231	6058291	5543978	10728491	10161102
FY23	11,655,589	9,901,176	8,289,347	8,030,138	7,271,503	7,121,763	7,529,117	7,294,731	6,377,482	8,402,249	8,318,431	8,678,849
FY22	11,124,637	10,711,367	10,493,602	9,139,584	8,438,637	7,508,647	9,872,554	6,640,676	8,980,532	7,932,807	11,344,152	11,629,601
FY21	16,392,571	11,477,087	12,372,479	10,903,587	10,036,404	8,863,636	9,876,578	8,986,109	7,539,357	10,084,805	10,925,308	11,565,343
FY20	13,062,248	11,950,807	9,476,057	9,751,460	6,804,243	8,863,462	7,748,315	5,829,766	9,433,625	9,770,334	13,024,962	12,360,601

Capitol Improvement

- Tank Facilitation
- PRV Portals 3 Completed
- SV3 Phase 2 & 3
- SV3 Phase 1 Final Walk Through USDA
- SV3 Booster Line Replacement & Hydrant

