September 2026

MANAGER REPORT

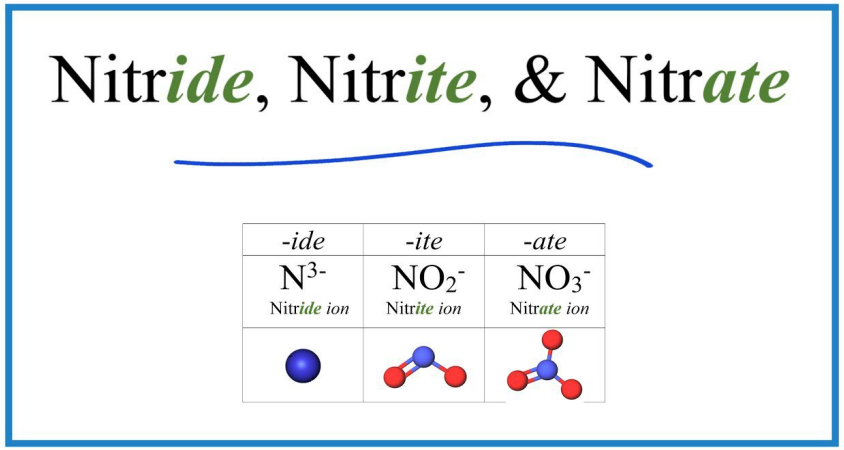
Monthly Report

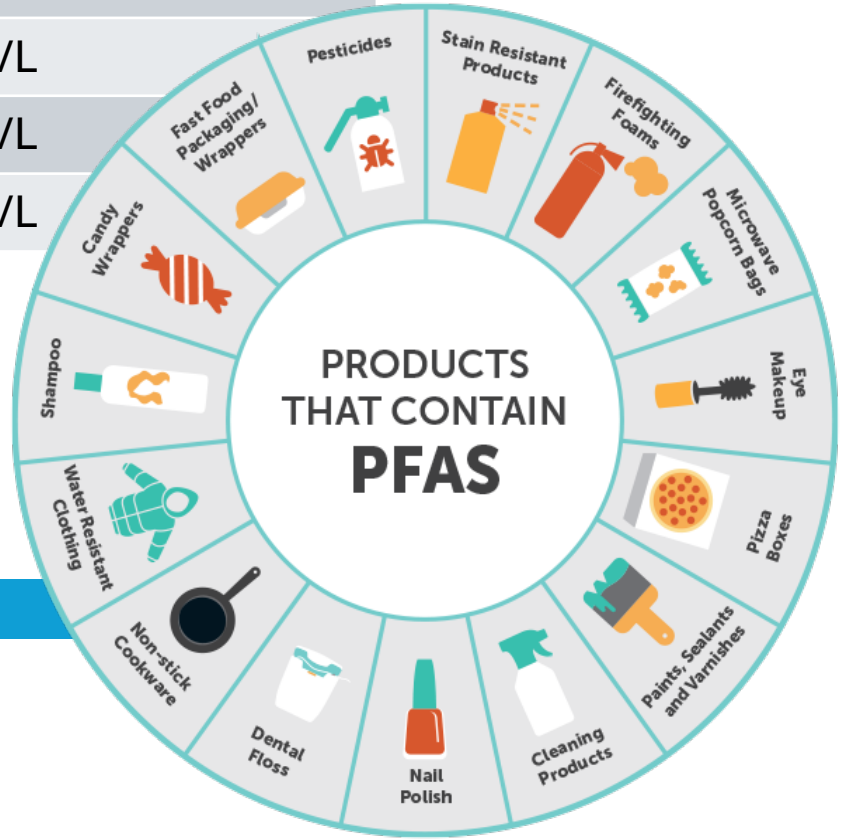
- The General Manager’s Report provides the Board of Directors with background information regarding issues and projects that staff is working on and the timing and sequencing of some of those projects. The
- General Manager’s report is not intended to initiate a detailed discussion of an issue that could lead to future action by the Board, as this would not meet the open meeting rules. Should the Members of the Board have any questions regarding these items, I would be pleased to address them at the Board‘s convenience.
- **Water Quality**
- **Administration - Field**
- **Total Production**
- **Capital Improvement**

Water Quality

- Environmental Testing AZDEQ

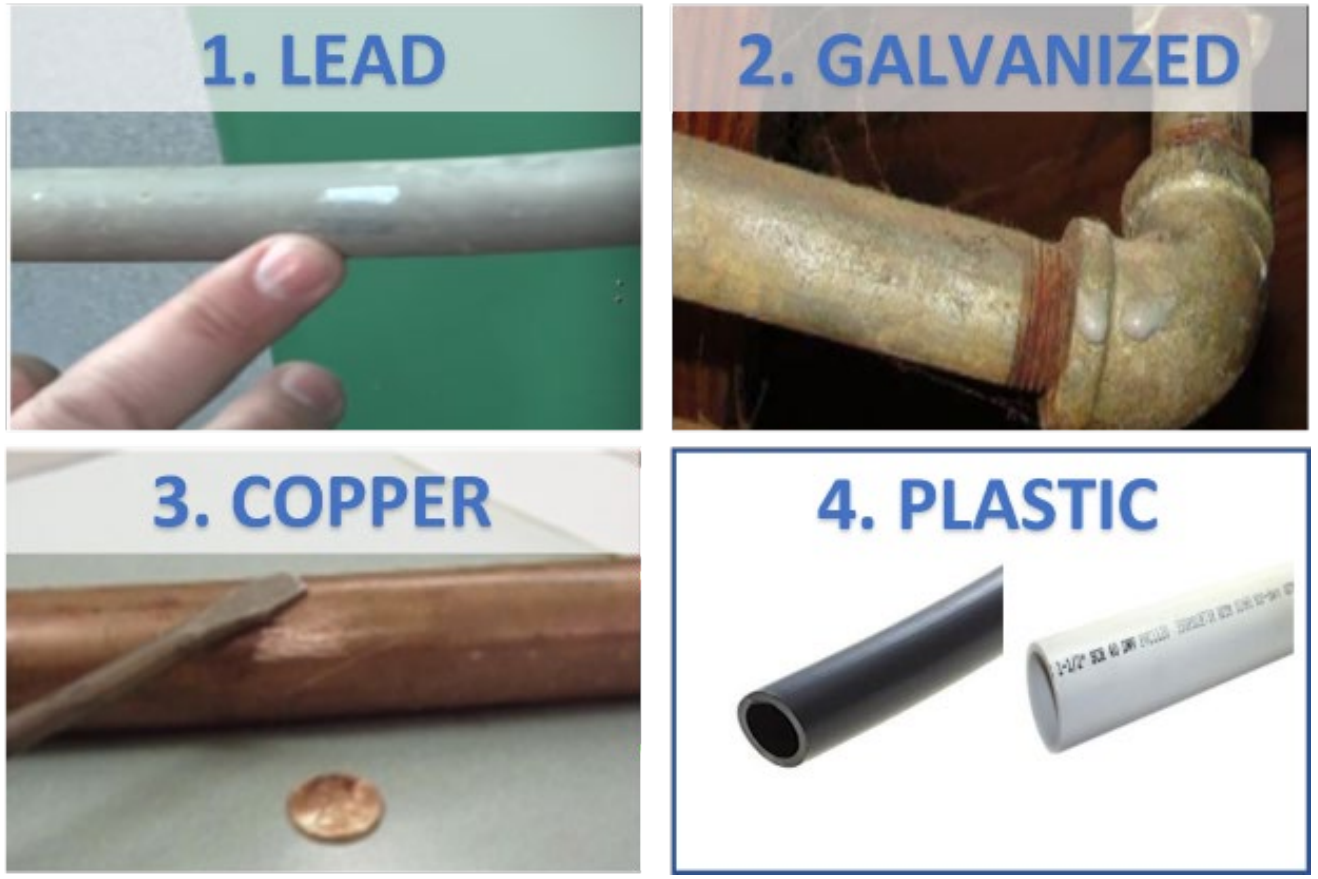
	Nitrate MCL 10mg/L	Chloride Sec 250mg/L	Pfas CEC
MR1	1.5 mg/L	4.5 mg/L	750 ng/L ~ 300 ng/L Splenda
MR2	1.2 mg/L	5.8 mg/L	930 ng/L
MR3	1.1 mg/L	3.6 mg/L	770 ng/L
BVT1	0.091 mg/L	4.2 mg/L	800 ng/L
BVT2	0.10 mg/L	4.7 mg/L	630 ng/L
STWID2	0.097 mg/L	3.5 mg/L	830 ng/L





Water Quality

- Lead and Copper Pot Holing
  - 159 galvanized services Replacement
  - 2099 Verified Non Pb/Cu
  - 978 Unknown
- Pb/Cu Residential Report (3 yrs)
  - Completed 9/16/2026 Certified
- Bacteriological Samples
  - 9 Collected ~ Absent
- SV3 Well
  - Retest Nitrates/Nitrites
  - Pfas
- AZDEQ Committee Chair ~ System<10k



Administration - Field

- Service Orders – 121; Line Locates (Blue Stake) – 30; Main Breaks – 2; Meters Read – 3361
- SOP for Field Reporting
- SOP for New Projects and Construction

Account Audit:

As part of an account audit conducted during slower operational periods, staff have been proactively contacting customers to verify and update account information. During this process, it was identified that several accounts remained in the names of deceased individuals. In response, a formal procedure was implemented in June to ensure these accounts are updated appropriately.
Since the adoption of this procedure, 26 accounts have successfully completed a name change, and 11 additional customers have been notified of the required update. Staff continue to audit customer accounts, and a standardized process is now followed whenever it is determined that an account holder has passed away.

Backflow Testing:

Morgan mailed annual backflow inspection notices to customers last month. PSWID currently has 147 customers with backflow prevention assemblies that are required to be tested and inspected annually. In most cases, a second notice and a final notice are necessary to obtain compliance.
Once the inspection is completed, a certified backflow tester submits the test report to PSWID. The results are recorded on a tracking spreadsheet and documented in each customer's account record. A hard copy of the test report is also maintained in a designated file, along with a copy of the certified tester's credentials, to ensure proper recordkeeping and compliance documentation.

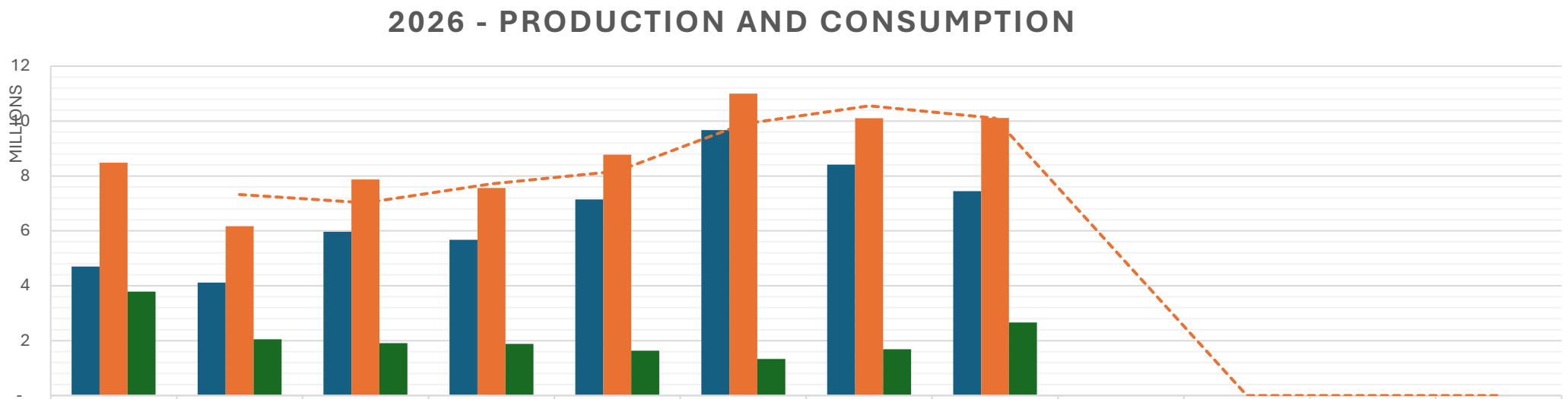
New Server:

A new server was installed in the Manager's office, which required reorganizing office space and records. As part of this process, older files were boxed and relocated to the storage unit, and various materials and equipment were moved to accommodate the installation. Additional file organization and storage planning will be necessary once the purchase of the storage facility is complete and the District has determined how the space will be utilized. This will provide an opportunity to further improve records management and overall organization.

Total Production

Consumption Summary				Production Summary		
Total Gallons Consumed		7,448,279		Total Gallons Pumped		10,113,213
Total Revenue	$281,739.50					
Base Rate (unadj)	$226,417.87				PINE	STRAWBERRY
Tier Revenue	$55,321.63			Wells	7,678,913	911,879
				WSA	882,327	795,008
Total Meters Read	3,387	Percent of total		Transfer Out	(1,700,463)	-
Zero Usage	500	15%		Transfer In	-	1,581,000
Gls 1-50	159	5%		Known Loss/Usage	(15,851)	(19,600)
Gls 51-100	103	3%		Total Production	6,844,926	3,268,287
Total low usage	762	22%				
	Known Water Loss/Usage	Fiscal Year		Calendar Year		
	Current Month	Year to Date	Average monthly	Year to Date	Average monthly	
Percent	-26%	-22%	-22%	-24%	-25%	
Gallons	2,664,934	20,219,058	10,109,529	70,087,929	8,760,991	

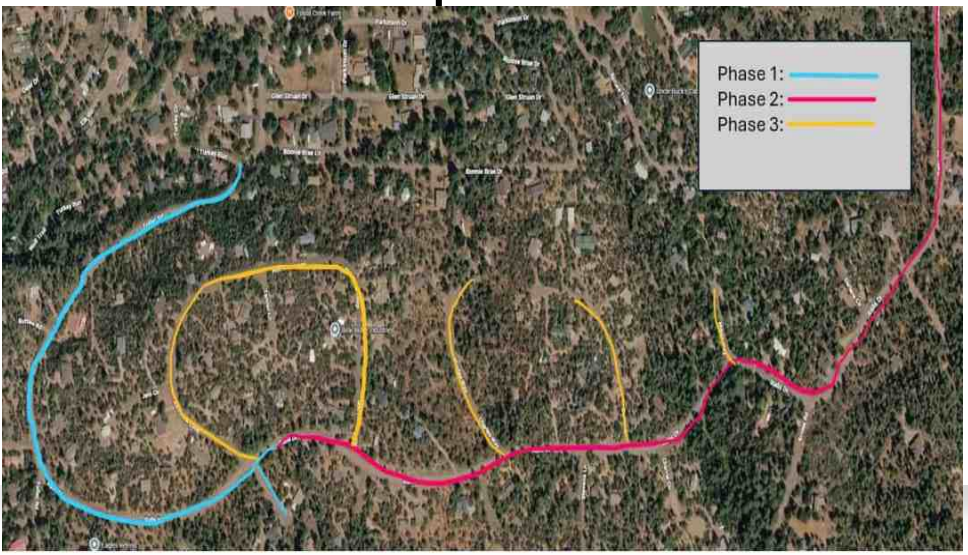
Total Production



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Consumption	4,700,015	4,112,104	5,964,252	5,676,449	7,145,183	9,672,556	8,416,656	7,448,279	-	-	-	-
Production	8,487,114	6,167,524	7,872,040	7,560,099	8,778,717	11,003,377	10,105,845	10,113,213	-	-	-	-
unknown loss	3,787,099	2,055,420	1,907,788	1,883,650	1,633,534	1,330,821	1,689,189	2,664,934	-	-	-	-

Capitol Improvement

- Tank Facilitation
- 3rd PRV Portals 3
- SV3 Phase 2 & 3
- SV1 Completion



Name	Abbreviated Name	Storage volume (gallon)	Tank Diameter (ft)	Tank Height (ft)
300k	300kG	300,000	27	24
Canyon Tank	CT	400,000	39	24
BVT well share	BVT-W			
BVT	BVT	100,000		
Portal 2	P2_IN	100,000	28	12
Portal 3	P3	150,000	33	24
Pine Ranch 1 BS	PR	40,000	10	16
Water tank road	WTR	100,000	33	16
Homestead BS	HS	1,500	7	5
Rimwood	RIM	65,000	20	28
SV1	SV-1	20,000	12	12
milk ranch	MR	60,000	ANKS: 39K & 21K	
K2	K2	100,000		
tank farm (SV3)	TF	40,000	12	12
Hardscrabble	HR	20,000	10	16
Tomahawk	TMHK	10,000		





